

THANKS!

FOR THE SUGGESTIONS

Comment: Horrible fountain pop. It has always been really bad.

Management response: Thanks for the comment. We switched out our soda line system about a year ago, and since that time we've had very few comments about the flavor and consistency of the fountain pop. Occasionally if a bag of syrup or the CO² runs out, the fountain pop will taste bad until we get the bag or tank changed and run some product through the line. We try to avoid this happening by changing bags when they are low and keeping an eye on the CO², but occasionally we do run it out. I'm sorry you had a bad experience. We will keep an eye on it and we encourage you to let the cashier know immediately if the flavor or carbonation doesn't taste right.

Suggestion: It would be neat if you had an art gallery at the MUB like they do at Northern's Bottom Center.

Management Response: I agree! This is something I will bring up with the MUB Board and the MUB Expansion Committee. Under the direction of the MUB Board, the Memorial Union has begun purchasing student art each spring, around the time of the Tech Arts Festival. The first installation of student art was purchased last spring and installed over the summer. It is displayed in the Keweenaw Commons in the carpeted section with the tall tables. The Memorial Union's Master Plan for eventual expansion and renovation of the building does include spaces for art. As those plans continue to develop, I will make sure art is not a forgotten element.

Suggestion: Please bring back old-style hand made smoothies.

Management Response: We switched from the Freshens Smoothies to the Bahama Blast Smoothies after much consideration of the issue. The Freshens Smoothies were great tasting, but the ingredient cost, customer wait time, and product waste were all factors that we looked at. The new Bahama Blast Smoothies are also a high quality product, can be served with almost no wait time, and we have four varieties available at all times. If you have not tried them yet, be sure to ask for a sample. Overall Corner Store sales are up and smoothie sales remain steady with last year's numbers.

Suggestion: Open later past 3 pm.

Management Response: The Food Mall closes at 3:00 p.m., but the Corner Store remains open until 10:30 p.m. Sunday through Thursday. You may not be aware that many of the food mall items such as our full grill menu and pizza, as well as the Corner Store Panini's are served until 10:30 p.m. to meet the hot food and dinner meal needs of our customers. We are currently looking at expanded Food Mall hours as a possibility for next fall. Your input is welcome and very much appreciated. Thank you.

December 21, 2005

The Memorial Union staff appreciates suggestions and comments from our customers and encourages more ideas to help us better serve you. You are invited to stop by our offices to discuss your ideas or complete a comment card and drop it in a suggestion box. You can also email Theresa Coleman-Kaiser at tacolema@mtu.edu.